

Mystery Shop Survey



Enter your Name Enter your Email

Store	<input type="text"/>								
Month	<input type="text"/>	Date	<input type="text"/>	Time	<input type="text"/>	Weather	<input type="text"/>	Gas Price	<input type="text"/>

Employee	<input type="text"/>		Height	<input type="text"/>	Facial	<input type="text"/>	
Gender	<input type="text"/>	Age	<input type="text"/>	Hair Color	<input type="text"/>	Piercings	<input type="text"/>
Build	<input type="text"/>	Glasses	<input type="text"/>	Hair Length	<input type="text"/>	Tattoos	<input type="text"/>

Q1 Was identification requested for the purchase of alcohol or tobacco?

Q2 Did the cashier scan the requested ID into the register?
·The employee should scan the ID into the register after requesting proper and valid ID

Q3 Was the customer display on the register in plain view during the transaction?

Q4 Was the transaction handled in an efficient, expeditious manner?
·The employee should display a want-to-serve as opposed to a just-going-through-the-motions attitude.
(focused on another task, engaged in personal conversation with other employees, no smile, brief or no eye contact).

Total Price paid for product?	Enter amount tendered.	Was the correct change received?	What product was purchased?
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Total Points

Total %

Summary <input type="text"/>
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